



Dear Valued Parker,

To improve the experience for all patrons of the Columbus Commons Underground Garage, we're planning to replace the existing elevator with a brand-new, modern elevator, offering greater reliability and efficiency. This is something we've consistently heard from customers as an opportunity for improvement, and we're excited to be delivering a solution that meets those expectations.

To complete this work as quickly as possible, the elevator will be closed from **Monday, September 8 through Wednesday, December 10, 2025**. All stairwells will remain open during this closure.

During the closure, courtesy golf cart shuttles will be circulating Monday through Friday, from 7 a.m. to 6 p.m., as well as during scheduled Ohio Theatre and Columbus Commons events. We expect shuttles to arrive at stops roughly every 10 minutes. If the shuttle has not arrived after 10 minutes, please call Columbus Commons Security at 614-227-3788.

If you need a shuttle outside of the standard shuttle hours listed above, please call Columbus Commons Security at 614-227-3788. We recommend calling before you arrive in the garage to ensure a prompt pick-up as it will take approximately 10 minutes for a courtesy vehicle escort to arrive, and cell phone service is limited.

There will be stops at the Level A and Level B stairwells closest to the elevators, and near the ramp on the east side of the stage at Columbus Commons. Please see the attached map for details. ADA parking spaces on Level B will be temporarily moved, as shown on the attached map.



The courtesy shuttle cannot accommodate wheeled devices (wheelchairs, motorized wheelchairs, strollers, wagons, etc.). If you need additional accommodations, please contact LAZ Parking at 614-461-4454 to coordinate.

We understand construction can be bumpy, and we appreciate your patience as we make these improvements for Downtown employees, residents and visitors. If you have questions or comments, please reach out to Bruce Timko of LAZ Parking at 614-461-4454 or CCommons@lazparking.com.

Thank you for your continued patronage of the Columbus Commons garages, which support free season-long programming, making 200+ events at Columbus Commons possible each year. For updates or to learn more about programming at Columbus Commons please visit www.ColumbusCommons.org/parking

Sincerely,

Joe Schueler

Chief Financial Officer